



★ USERS' BENEFITS



Main Outputs

- **14 interview summaries available; 1 ongoing**
- **5 countries:** France, Ireland, Norway, Spain, United Kingdom
- Private and professional users



Main Benefits

- All insist on the **importance/necessity of having a fast internet connection**
- Mostly online communication: website management/social networks
- Maintaining the **social link** is an essential aspect for users in remote areas



Main Bottlenecks

- Not always the right contact: Catalonia users have a different technology for internet access, not satellite broadband
- Mainly mountain huts interviews, so views expressed are a bit limited/specific
- Different from Eurisy's users approach: interesting also to promote **satcom applications**





Thank you.
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